

Incorporating Tabs on Travel

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Friday 11 September 2015

Issue 3158







TEQ To Work With Trade On Conversion

Tourism and Events Queensland has affirmed its commitment to the Kiwi market and the trade distribution as the STO looks to showcase the destination's 'unique and unmatched' product offering—while Kiwi arrivals to the state reach record levels.

While some destinations are focused on emerging markets like China, TEQ's group executive partnerships Rick Hamilton says the STO is firmly focused on growing Kiwi consumer awareness and working alongside the trade to lift conversion rates. "We are really having a look at conversion, and how do we support the [Kiwi] trade to continue the growth out of this market," Hamilton says. "We've got probably the best range of events on offer, and we plan to step up activity around

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that—and of course New Zealand is a key market for us with events."

Hamilton says Queensland's tourism offering is also unique given that TEQ is pushing 13 distinct destinations—including the Great Barrier Reef.

"Leisure and VFR remain our key sectors from New Zealand, and we plan to work with the trade to step up its activity in this market," says Hamilton. "We have strong relationships with our trade partners here, and we understand that we need to look at initiatives that deliver return on investment for both ourselves and our partners—that means not just growing awareness, but also increasing conversion."

Hamilton, a former Flight Centre New Zealand chief executive says he has a firm grasp of the working of the New Zealand market. "That's why working with the trade is critical to building our arrivals."

Hamilton says the STO is set to showcase the diversity of product and experiences on offer across its regions. "There is so much to see in Queensland, and I think we have a more diverse and unique offering than anywhere else—and [Kiwi] agents may be at risk of underselling it."

Moving forward Hamilton says there's 'some big stuff happening in Queensland' with the Commonwealth Games and David Attenborough's new Great Barrier Reef series, to name a couple.

Who's Got Talent?

The travel industry will take to the stage tonight to compete in Royal Caribbean International's New Zealand Travel Has Talent trade competition and event. Finalists will compete to win a European cruise for two, including flights. See industry diary for details.

Mile High Shame

A flight attendant has reportedly publicly shamed a couple for joining the mile-high club in the plane toilet, by sending them 'best wishes of happy reproduction' over the loudspeaker.

The incident occurred on a Norwegian Air Shuttle flight from Paris to Stockholm, and a spokesperson for the carrier reportedly said that while the carrier appreciates Paris is the city of love, 'we expect passengers to refrain from this type of behaviour on board'.

Win A GoPro

Kiwi agents have until Sun to complete Brand USA's latest online training module on Utah—and be in with a chance to win a Go-Pro HERO3+ Silver Edition Camera worth over \$500. The Utah module covers everything from the state's 14 ski fields to its five national parks—as well as a huge array of attractions and trip planning tips. All those successfully completing the module will be entered into the draw, and the winner of the camera will be announced on Mon. To be in to win, see usadiscoveryprogram.co.nz

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TRAVEL TODAY

Fri 11 Sep 15

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Keep Track Of Bags

Imagine not having to wonder whether your bags have made it onto the plane, or not having to queue at the luggage carousel.

Well, thanks to Serko, travellers won't have to. The company has announced a new feature called Bag Trackers that allows people to use Serko Mobile to keep track of checked luggage while travelling. To use the new Bag Tracker feature, travellers simply 'pair' a small beacon with Serko Mobile and then drop the beacon into their luggage. Serko Mobile can track up to three tags simultaneously. The feature operates in two modes; Find My Bag, which tells users how far away their bags are and if they are in range—up to 70 metres; and Carousel Mode, which alerts the user when their bag comes into range on the carousel. Bag Trackers is being initially launched on iPhone and will be available for download from the App Store in Sep.

'New' MH Adds To Fleet

Malaysia Airlines Berhad and Air Lease Corporation have signed longterm lease agreements for four new A350-900s, with the option for two additional A350-900s and two A330-900neo aircraft. The four aircraft will be delivered between the fourth quarter of 2017 and the second quarter of 2018. "We are excited to have this aircraft as part of our fleet. The A350 is the most technologically advanced aircraft and we are confident that it will deliver exceptional passenger comfort and improve the overall efficiency of our fleet," says MH chief executive Christoph Mueller. "We are very pleased to partner with Air Lease Corporation on this strategic transaction."



NEWS-Ja/NZ PRICE WAR OK ... YOUR TURN NOW

LAX Traffic Delays

Los Angeles International Airport is warning travellers to add extra time when travelling to the airport at night as construction begins on phase two of the upper/departures level roadway repair project.

The Upper Level Roadway will not totally close and passengers will have access to terminals, but vehicle lanes will be periodically restricted and

LH Strikes 'Unlawful'

A German court has ruled that a strike by Lufthansa pilots that this week led to the cancellation of more than 1000 flights was evidently unlawful, reports *Reuters*.

Houston To Seattle

Alaska Airlines' direct flights from Houston to Seattle will connect well with Air New Zealand's new Auckland-Houston flights and are perfect for clients wanting to combine a Houston holiday and Alaskan cruise, says World Aviation. Fares start from \$634.

Cambodia/Thailand Risk

The New Zealand Ministry of Foreign Affairs and Trade has reviewed its travel advice for Cambodia and Thailand, and has lowered the risk level for the Cambodia/Thailand border area. It no longer advises against tourist and non-essential travel to Cambodia's provinces of Preah Vihear, Oddar Meanchey and Banteay Meanchey; and Thailand's provinces of Sa Kaew, Buriram, Surin, Sisaket and Ubon Ratchathani. See safetravel.govt.nz/thailand or safetravel.govt.nz/cambodia

travellers could experience delays entering and exiting the airport, as well as when dropping passengers off in late evenings and early mornings. The work begins 2300 on 14 Sep and will be completed before Thanksgiving (26 Nov), weather permitting, says LAX. It will take place 2300-0500 Mon-Thu and 2300-1300 Fri and Sat nights.

During the work, travellers can also be dropped off on the lower/arrivals area and take a lift or escalator to the Upper/Departures level.

AC Adds Destinations

Air Canada rouge is adding flights to Casablanca, Prague, Budapest, Glasgow and Warsaw over the 2016 northern summer season.

Casablanca will be AC's first African destination, and will make the carrier one of only a dozen in the world that serve six continents. The Casablanca flights will be ex Montreal, while the new Europe destinations will operate ex-Toronto.

Refreshed LAX Website

Los Angeles International Airport has launched a newly updated and enhanced LAXisHappening.com website to help travellers find new dining options, shops and amenities, as well as information about its multi-billiondollar modernisation program. Additionally, the site now includes a terminal finder search function that allows travellers to enter an airline and find out the appropriate terminal; there's also new visual content, including photos of recently completed amenities, lounges, new eateries, retail locations and more.

Jet.com Boeing Order

Boeing and Jet2.com have finalised an order for 27 Next Generation 737-800s. Jet2.com currently operates an all-Boeing fleet of nearly 60 aircraft; however, this is the organisation's first direct Boeing order. The aircraft will be used to take the company's holiday and flight only clients to destinations in the Mediterranean, the Canary Islands and other European cities.

The order will be delivered over the next two years.



Cruising Today

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Plan To Develop Pacific Cruise

Pacific Island Countries will soon embark on consultations to develop the Pacific Cruise Tourism Development Strategy (PCTDS).

The South Pacific Tourism Organisation (SPTO) will conduct in-country consultations through workshops and stakeholder discussions at a regional level to seek feedback to develop the PCTDS. The workshops will focus on examining and evaluating key elements that were proposed during the Pacific Cruise Development forum, held in Melbourne earlier this year, as well as discussing the best options to adopt in the strategy.

SPTO chief executive Ilisoni Vuidreketi says the PCTDS will help Pacific Island countries to develop

ISSN 1176-5275

Travel Today (incorporating Tabs on Travel) is published by Tabs on Travel Ltd, New Zealand. Ph +64-9-415 8111.

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PO Box 305-167, Triton Plaza, Auckland 0757, New Zealand. Bld F, 14-22 Triton Dr, Albany, Auckland 0632, New Zealand. their cruise tourism strategies and assist government ministries and authorities, donors and development partners to determine appropriate investments in infrastructure and the necessary upgrades and improvements needed for the development of the Pacific cruise tourism industry. "This strategy will target prioritised regional needs in cruise tourism, taking into account the varying stages of cruise development in our member countries," he adds.

The consultations will be held in Vanuatu, 10 Sep, Tahiti, 11 Sep, Kiribati, 22 Sep and Fiji, 14 Sep. There have already been consultations in Samoa and Solomon Islands.

The development of PCTDS 2015-2019 will adopt the cruise sector recommendations outlined in the Pacific Tourism Strategy 2015-2019.

Portland Cruise Peak

Portland's cruise season is at an all-time high, with 10 cruise ships scheduled to call to port over the next two weeks, bringing with them more than 16,000 passengers.

During Sep and Oct alone, 51 ships will stop at Portland. In total, Portland's 2015 cruise season will host 84 cruise ships, carrying more than 97,000 passengers between May and Nov, an increase from 74 cruise ships and 82,000 passengers in 2014.

San Diego Cruise Season Kicks Off

The Port of San Diego's cruise season has kicked off this week, with the arrival of Celebrity Cruises' infinity. The Port's season runs from Sep through May, with 65 vessels currently scheduled to arrive. Its homeported (cruises that begin and end in San Diego) lines are Disney Cruise Lines, Norwegian Cruise Lines, Holland America Line and Celebrity Cruises. For further information see portofsandiego.org

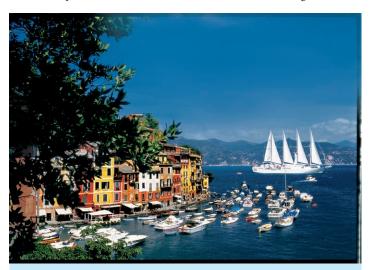
NCL Med Voyage

Norwegian Cruise Line has a Grand Mediterranean 12-night voyage ex Barcelona to Venice, on sale now advises GO Holidays.

It is priced from \$2229, including main meals and entertainment onboard as well as port charges, taxes and gratuities. Plus, clients can choose either a free soda package, \$50 dining credit or 100 minute internet package. Cients will also receive \$100 off per booking. The cruise departs 24 Oct 2016 and is on sale to 14 Sep.

MSC In China

MSC Cruises has partnered with China's leading outbound tourism service provider CAISSA Touristic Group, which will see MSC Lirica homeport in Shanghai from May 2016 to serve the Chinese home market. The agreement will be the longest-running and financially most significant between a cruise line and a tour operator in the history of cruising in China. More details about how MSC Lirica's product and services are tailored to serve the needs of Chinese consumers will be announced in the coming weeks.



Windstar Cruises Holds One-week Flash Sale

Windstar Cruises has today launched a one-week flash sale, advises Francis Travel Marketing. Highlights include a 14-night Caribbean Delights & Panama Passages voyage, priced from \$4529pp; a seven-night Dreams of Tahiti voyage, priced from \$2929pp; an eight-night Morrocco & the Canary Island itinerary is priced from \$2415; and a nine-night Venetian Passageways cruise is priced from \$3179pp. The sale is valid for new bookings made between 11-18 Sep. Select departure dates apply. For details, e-mail reservations@ftmcruise.co.nz

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Mystery Tour

Albatross Tours' Magical Mystery Tour, which 29 Club Albatross members signed up for knowing only that the tour would be 17 days in length, and would commence in Barcelona and end in Rome, has departed. The itinerary was designed and accompanied by Albatross Tours managing director Euan Landsborough. "Travel product has evolved massively in recent years, but all too often I see too many companies seemingly 'churning' destinations," he says. "Where is the dynamism? Where is the excitement? Travel is about discovery and there is no greater experience than unravelling a mystery." Agents can follow the tour by visiting albatrosstours.com.au/mystery-tour

Dungog Festival

Visitors to Dungog will be able to follow a cycling cinema around town, try their hand at local lawn bowls and dance under the stars at the local showground during the Dungog Featival 22-25 Oct. General admission tickets are on sale now for the annual regional festival, which this year boasts an entertainment program of music, film, food and heritage events. For further information see dungogfestival.com.au

Celeb Chef Event

Singapore celebrity chef Sam Leong will be returning to the Margaret River Gourmet Escape in 2015 advises Tourism Australia. On Australia.com Leong shares his experiences of Australian food and what it was like to attend the festival last year.



21M More Tourists In 2015 First Half

The number of global international tourist arrivals was up 4%, or 21 million tourists, for the first half of 2015, shows the latest UNWTO World Tourism Barometer.

Some 538 million international tourists travelled across the globe overall from Jan to Jun this year, it says, with Europe, Asia and the Pacific and the Middle East all showing a 5% increase in international arrivals. Arrivals to the Americas were up 4%, on H1 2014, and the UNWTO says using limited data available for Africa it estimates a 6% decrease in the number of international tourists in the region, year-on-year.

SA Time Zone Change?

An attempt by the government to align South Australia's time zone with the eastern seaboard has been blocked by the opposition, according to *AAP*. The government wants to move the clocks forward by 30 minutes, aligning them with NSW, Victoria and Tasmania, but the Liberal party wants to stay in sync with the Northern Territory and other northern trading partners. In public consultation earlier this year, 42% said they wanted to keep the time zone as it is, 41% wanted to be closer to WA and only 15% wanted Eastern Standard Time, says *AAP*.

A330-200 EASA Cert.

Airbus' A330-200 has received European Aviation Safety Agency certification for the new 242 tonne Maximum Take-Off Weight version, following certification in Apr of the 24ft A330-300. Certification from the FAA will follow. The range of the new A330-200 242t increases by up to 350 nautical miles/650kms compared to today's 238t model, allowing customers to fly missions up to 7250 nm/ 13,400km. Additionally, operators will reduce their fuel consumption by up 2% thanks to aerodynamic refinements and engine enhancements. Launched in 2012 and already in service on the larger A330-300 model, the 242t variant is the platform for the A330neo.

Jupiters' Top Restaurant

Jupiters Hotel & Casino's restaurant Kiyomi has been awarded Best New Restaurant at the 2015 Savour Australia Restaurant & Catering HOSTPLUS Awards for Excellence for Queensland and the Northern Territory. At the sub regional level, the Caribbean and Oceania both posted 7% growth, making them the best performing regions, followed by Central and Eastern Europe and Central America which were up 6%.

"Safety and security remain a global concern while the economic scenario is comparatively more volatile with the recovery of advanced economies contrasting with the slowdown of emerging economies," says the UNWTO. "Tourism demand has also been impacted by lower oil prices and currency fluctuations."

The latest results show that, despite increased volatility, 'tourism continues to consolidate the positive performance it has had over the last five years and to provide development and economic opportunities worldwide' says UNWTO secretary-general, Taleb Rifai.

Frozen Replaces Aladdin

News & Product

The long-running Aladdin-A Musical Spectacular show at Disney California Adventure Park is to be replaced by a Frozen-themed production next northern summer. The Frozen show at the Hyperion Theater will feature 'elaborate costumes and sets, stunning special effects and surprising scenic transformations', says Disney. Aladdin, which debuted Jan 2003, will take its final curtain call on 10 Jan after almost 14,000 shows. It will be performed several times daily until then, and there are plans underway to farewell the park favourite.

New Ozzie App

A new smartphone app, Welcome to Country, will alert users when they've crossed the boundary of a traditional tribal group in Australia. Tourism Australia says the app will direct users to a video where an Elder or knowledge carrier welcomes visitors and gives information about their country. It's available from the Apple Store.

TECH UPDATE For ALL Travel Agents

Perth – the first of the Australian airports of the future



By Tony Carter, Managing Director, Amadeus IT Pacific Imagine walking into the checkin area at the airport and you are greeted by airline ground handling staff and they bring you to a cozy coffee table with a couch and check you in there. No queues needed. With Amadeus, this experience can soon be a reality.

Perth is the first airport in Asia Pacific to implement <u>Amadeus Airport</u> Common Use Service (ACUS).

Perth Airport will deliver faster processing and a stress-free experience for its passengers. Simply put, Perth Airport staff will now be able to

board passengers from any location, removing lengthy queues and reducing disruption to travelers, ultimately changing the face of checkin in the next few years.

The cloud based system is expected to cut passenger processing costs by more than 25 per cent for airline partners.

But there's more than just immediate benefits with the new system. In the long term, Perth Airport will be in a better position to roll out new services with less of an investment, thus reducing operational expenses and improving profits. Travellers at Perth Airport will be #shapingtherfutureoftravel!

You can read more about our work with Perth Airport here.

amadeus

VA & NZ Experience Australia Famil



Houseboating On The Murray River

Houseboating on the Murray River is a favourite with Kiwi travellers to Victoria and 10 agents are spending three nights on the river this week as part of the third Experience Australia famil.

The agents are experiencing some of the highlights of Victoria with Air New Zealand and Virgin Australia, and their first stop was the town of Mildura.

It's the largest town in Victoria on the Murray and easy for Kiwis to access, as they can connect directly in Melbourne for their VA flight to Mildura. Once they land, it's just 15 minutes to

the house-boats, says local Tourism Vic representative Joanna Garrie.

From their two All Seasons house-boats, the agents have been exploring the area which Garrie describes as 'one of those really untouched regions of Victoria'.

They also had a little help from day tour specialists Discover Mildura Tours, who took them to experience attractions like the pink salt mines and the region's famous produce including citrus, nuts, table grapes and avocadoes.

See allseasonshouseboats.com.au and discovermildura.com.au



Mildura's Famous Pink Salt Mines

1 Liz Christiansen of Harvey World Travel Browns Bay at Mildura's famous salt mines, where pink salt is harvested. **2** Trees in the Murray River. **3** The mines.





Cruising The Murray With All Seasons

1 The group at the Murray River. 2 Not a bad way to spend an evening: Sarah Brittenden, Milford FC; Jamie Shearer, FC Newton; Ruth Manley, FC Blockhouse Bay; Tina Asadi, FC Bush Inn; and Rebecca West, FC Barrington. 3 Amber-Lea Wilson, Flight Centre Ashburton takes her houseboat to the Gol Gol Pub. 4 Terry Wakefield, Virgin Australia behind the wheel. 5 Ruth Manley, FC Blockhouse Bay and Liz Christiansen of Harvey World Travel Browns Bay enjoy a wine on their boat.

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Turkey Earlybirds

Innovative Travel has released a new round of early booking companion deals and some solo traveller offers for their coach tours of Turkey, including popular small group boutique tours in 2016. Deals include the best-selling 14-day Glories of Turkey superior first class coach tour ex Istanbul is now from \$2850 for the first person and \$1425 for the second person, saving \$1425 per couple (there's also a selection of low season departures priced lower than this). Space is subject to availability and prices are valid for bookings paid by 23 Oct. See innovativetravel.co.nz

GO Asia With MH

GO Holidays has Enchanting Asia packages with Malaysia Airlines on sale to 22 Sep, starting from \$1279pp t/s for flights ex AKL and eight nights in Phuket. Four nights in Singapore is from \$1399pp t/s; and four nights in Kuala Lumpur is from \$1469pp t/s. There's also a selection of Insider Journeys small group tours to Vietnam, Cambodia and Burma.

Swiss Travel Trade Corner Upgrade

The Swiss Travel System has upgraded its Trade Corner to provide a better platform for information, news, offers and online assistance relating to Switzerland's public transport network.

The Trade Corner features a new look and feel, greater user experience and more comprehensive content, says Switzerland Tourism. Agents need to register to access information on the site.

"Australian and New Zealander travellers are already regular users of the Swiss Travel Pass, with a healthy growing number of users each year," says Switzerland Tourism director of Australia and New Zealand, Mark Wettstein. "This year alone to date, we can report a whopping 28% increase in YOY sales from these two markets combined."

Until 30 Nov, Trade Corner users can enter a competition to win three prizes including two first class Swiss Travel Passes for eight days and two nights at the Kurhaus Bergün. To be in to win, agents need to send a 'declaration of love' dedicated to the 'Swiss Travel System by Train, Bus

and Boat'. Entries can be submitted in the form of a poem, picture, story, joke or any other creative contribution. Send entries by 30 Nov to trade@swisstravelsystem.com

Fiji Website Revamp

News & Product

Tourism Fiji is revamping its official website over the coming months, and will launch two new features—an Experiences section, which will make it easier to search for key activity, dining and event options; and a new special offers page. There's also future plans to add virtual tours of select locations in Fiji.





Tourism And Events Queensland Hosts Trade Lunch

1 Jodie Burnard, Flight Centre and Steve McRoberts, group executive marketing for Tourism and Events Queensland. **2** Rick Hamilton of TEQ with Flight Centre's Chris Greive and Sean Berenson. **3** TEQ's Rick Hamilton, Sally Holyer, Rachael Titter and Steve McRoberts.

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Where could you be tomorrow?

Jetstar to fly to the biggest towns in NZ starting with 'N'

New Plymouth

Nelson

Napier

North Palmerston



jetstar.com





Fri 11 Sep 15

Free Garden Tour

Free Garden Explorations, especially great for kids, around the Santa Barbara Botanic Garden lead walkers to discover thorns, spines and prickles; how seeds travel; the milkweed community; flowers and insects; water critters 'and more'.

A hand-lens is recommended and these are available from the on-site shop. Binoculars, too, can be an advantage.

The tour is available most Sat mornings and is suitable for all ages. See sbbg.org

Get Fit On Koh Samui

A new state-of-the-art fitness centre and 25m lap pool has opened at Koh Samui's Kamalaya Wellness Sanctuary and Holistic Spa, World Journeys has advised.

The centre includes new equipment and a 'comprehensive optimal fitness programme' which takes a holistic approach to fitness, incorporating yoga, nutritional development and wellness treatments, says the wholesaler

The property has also just added 16 new superior suites which offer guests more space and views of the Gulf of Thailand.

WA Delegation's New Zealand Visit

Yesterday marked the first time in six years such a large delegation from Western Australia had visited our shores, thanks to Australian Tourism Export Council (ATEC), Tourism Western Australia and Air New Zealand.

The delegation hosted the Extraordinary Tourism Exchange Event in Auckland last night, which saw around 100 agents attend.

ATEC branch manager Western Australia Mark Abercromby says New Zealand is an important market, and that bringing a delegation over for the event offered the 'perfect opportunity' for 'tourism export experts to present their products to the trade'. He added that they are 'keen' to return next year and will also consider heading down to the South Island too. "We want to continue the engagement," he says. "We've had fantastic support from Air New Zealand, Perth Airport and Western Australia."

Rottnest Express director of sales & marketing Nicole Passarelli says it is great for the delegation to come to

100% Owned

Qualmark is now 100% Tourism New Zealand owned, with the company acquiring the 40% share owned by the New Zealand Automobile Association.



New Zealand with a strong presence. "We realised we hadn't been in market for a while... It's better to do it in a large group as it's easier for agents and sends a stronger message," she says. "Judging by the response—which has taken a few of us by surprise—it's really great and really worthwhile." She added there was a great mix of products for agents to learn more about, with representatives from Adams, Australia's Northwest, Australia's Coral Coast, Australia's Golden Outback, Sunmoon Boutique Resort, Kimberley Quest, and Experience Perth, just to name a few.

Tourism Western Australia's Louise Frend says the combination of a busy market, as well as a large appetite from the trade to learn more, provided a great opportunity for the group to visit.

Pictured: Tourism Western Australia's Louise Frend with Rottnest Express' Nicole Passarelli.

Thailand Villa Offer

Samujana villas in Koh Samui is offering a number of complimentary inclusions for clients staying five nights or more.

Starting from USD1644 per villa per night (three beds), clients will receive the following inclusions: daily breakfast served in-villa; Thai street food inspired dinner served in-villa on the night of arrival; a poolside BBQ lunch or dinner including fresh local sea food; a 60-minute in-villa Thai massage per adult; group Thai cooking class and lunch; a full-day private charter aboard a catamaran including lunch and snorkelling; villa bar served with local beer, soft drinks and house wine.

The package also includes return transfers from Koh Samui airport, wireless internet access, daily house-keeping and villa tax and service charge. The offer is valid for bookings and stays between 01 Sep-23 Dec; 11 Jan 2016-04 Feb 2016; 15 Feb 2016-24 Mar 2016; 16 Apr 2016-31 Jul 2016; and 01 Sep 2016-23 Dec 2016.

Last-Minute Turkey

Exotic Holidays has limited spaces on the 15-day Fez Magic Carpet Tour departing 10 Oct 2015. Starting in Istanbul, the tour visits Troy, Pergamum, Sirince, Pamukkale and ancient Greek sites before heading east via Konya to Goreme and Cappadocia. It's priced from \$1955.

Industry Diary

SEPTEMBER

Qantas and Jetstar Regional Trade Events

Palmerston North: Thu 17, Twenty Two Kitchen and Bar, 1630-1800. New Plymouth: Tue 22, The Good Home, 21 Ariki Street, 1630-1800. Napier: Thu 24, Emporium Bar & Eatery, cnr Tennyson Street and Marine Parade, 1630-1800.

Royal Caribbean – New Zealand's Travel Has Talent Grand Final Auckland: Fri 11, the Pullman hotel, 1900.

Globus/Cosmos Europe 2016

Hamilton: Tue 15, Juke Box Diner, 1800. Christchurch: Tue 15, Christchurch Casino, 0715. Auckland Nth Shore: Wed 16, Spencer on Byron, Takapuna, 1800. Tauranga: Wed 16, Macau Functions, 1800. Dunedin: Wed 16, Wains Hotel, 0715. Napier: Thu 17, The Crown Hotel, 1800. Invercargill: Thu 17, Kelvin Hotel,

0715. **Auckland East**: Thu 17, Celsiu Restaurant, 1800.

Lower Hutt: Tue 22, The Dowse Art Museum, 1800. Palmerston North: Wed 23, Lone Star, 1800. Nelson: Wed 23, Grand Mercure Monaco, 1800. Wanganui: Thu 24, Element Cafe, 0715. New Plymouth: Thu 24, The Waterfront Hotel, 1800. Whangarei: Thu 24, Dickens Inn, 0715. Kerikeri: Thu 24, Fishbone Cafe, 1745. Blenheim: Thu 24, Watermouth Cafe, 1800. Pukekohe: Tue 29, Kaos Cafe, 1800. Henderson: Tue 29, The Falls

The Travel Corporation 2016 Launch

Restaurant, 1800.

Hamilton: Mon 21, PM.
Tauranga: Tue 22, AM.
Auckland: Tue 22, PM.
Christchurch: Wed 23, PM.
Dunedin: Thu 24, PM. Nelson:
Mon 28, AM. Wellington: Mon 28,
PM. Hawkes Bay: Tue 29, PM.
Palmerston North: Wed 30, PM.
Venues tha

Wonderful World of Disney Product Update Auckland: Tue 29, Rydges Auckland,

7.45am for 8am start. **Wellington:** Wed 30, Rydges

Wellington, 7.45am for 8am start.

Destination NSW Sydney Agent Quiz night

Auckland: Wed 30, The Albion, 119 Hobson Street, 5.30pm-7pm.

OCTOBER

Wonderful World of Disney Product Update

Christchurch: Thu 01, Rydges Latimer, 7.45am for 8am start.

Globus/Cosmos Europe 2016 Launch

Timaru: Thu 01, Mocca Cafe, 0715.

Destination NSW Sydney Agent Quiz night

Christchurch: Thu 01, Carlton Bar, 1 Papanui Road, Merrivale, 5.30pm-7pm

The Travel Corporation 2016 Launch

New Plymouth: Thu 01, PM Venues tba.

Adventure World, Rocky Mountaineer and Holland America Line North America Breakfast Inverceptill: Mon 05, Kelvin Hotel

Invercargill: Mon 05, Kelvin Hotel, 0730-0830. **Queenstown:** Tue 06, The Exchange Cafe, 0730-0830.

Bula Marau Fiji Roadshow – Luxury & Couples

Nelson: Mon 12, Grand Mercure Monaco Resort, 0730-0930. Christchurch: Mon 12, Peppers Clearwater, 1730-2130.

Wellington: Tue 13, Amora Hotel, 1730-2030. Auckland: Wed 14, Pullman Hotel, 1730-2045. Hamilton: Thu 15, Novotel Tainui, 1730-2030.

Small Group Journeys Breakfast

– Update on Trek America, Grand
American Adventures and Exodus
with Adventure World

Wellington: Tue 13. Venue & time tbc.



Aloha Friday

TRAVEL TODAY

Fri 11 Sep 15 p8

Get Up Close To The Hawaii 5-0 Action



Production has commenced for the sixth season of CBS's *Hawaii Five-0* television series—and Waikiki bound clients may have the chance to watch the on-location filming.

Starwood Hotels & Resorts in Waikiki is again an official production partner for the series. Filming has already taken place at the Starwood Waikiki hotel properties, including beachfront Royal Hawaiian, Moana Surfrider and Sheraton Waikiki.

The resorts will feature prominently in the show, with filming set to continue through to Apr. A spokesman



HA Traffic Up In Aug

Hawaiian Airlines passenger numbers increased 5.2% year-on-year in Aug, to 976,188. Demand was up 1.9% on capacity increase of 3.9%, leading load factors to fall 1.6 points to 83.2%. Year-to-date, passenger numbers are up 5.1% to 7.2 million.

for the resorts has confirmed that tourists will be able to get close to upcoming 'major filmings' at the Royal Hawaiian and Moana Surfrider, but adds 'the only challenge is that we do not know the dates—it could be any time from now until Apr.'

"Our Starwood Waikiki team is proud to partner with the *Hawaii Five-0* television series," says Kelly Sanders, area managing director for Starwood Hotels & Resorts Waikiki. "The original classic series that aired from 1968 to 1980 played an integral role in showcasing Hawaii to the world. Now six seasons strong, the contemporary *Hawaii Five-0* series is continuing that tradition of bringing tremendous exposure to Hawaii by featuring the Islands' natural beauty and iconic landmarks, like The Royal Hawaiian and Moana Surfrider."

... Hawaii Five-O Deals

To celebrate, Starwood has launched Hawaii Five-O stay and play deals at its four Waikiki properties, as well as special events and promotions. The offers are valid through to 25 Dec 2016, contact wholesalers for inclusions and pricing.

Four Seasons Spa

The Spa at Four Seasons Resort Lanai at Manele Bay offers a signature Kalaau Pai welcome ritual prior to all treatments and facials. An exfoliation of the feet is followed by the stimulation of key reflexology points using kalaau (drumsticks made from guava wood) to pai (tap) the soles. The hotel suggests combining this with Macadamia Nut Sugar Polish, a body scrub of local ground macadamia nuts blended with pure cane sugar, followed by a virgin coconut oil full-body massage. See fourseasons.com/manelebay

Pink Palace Appointment

Starwood Hawaii's Scott Kawasaki has been appointed as the new director of sales and marketing at Waikiki's iconic The Royal Hawaiian hotel. He starts in the new role from Mon, 14 Sep.



Waikiki's Best Coffee

Hawaii's guest Sir Lunch A Lot (aka Hawaiian Airlines' Russell Williss), says a common question from Kiwi agents is where's the best place for a decent coffee in Waikiki. His response: 'Kai Coffee, located in the Hyatt Regency's courtyard, is by far the best coffee option." Williss is pictured with the Kai crew, from left Tony, Kaeo and Keoni.



Moana's New Wine Bar

The Moana Surfrider has launched a new Vintage 1901 lounge offering wine, wine flights, sangria and artisan beers. Located on the veranda overlooking the hotel's famous banyan tree, Vintage's main attraction is its wine collection. There's also a menu of shared dishes including mushroom toast, wagyu beef tartare nachos, Hawaiian poke cups and stuffed oysters.

... Wine Events

This month, the hotels is kicking off a series of monthly wine events featuring wines from California's Backstage Winery. There's a special four-course menu on offer 12-19 Sep, and on 17 Sep a Backstage winemaker will share the story of his wines at Vintage 1901. See moana-surfrider.com

Hydrotherapy At Wailea

For Maui-bound clients looking for something a little different, the award-winning Spa Grande at the Grand Wailea Resort is famed for its Terme Hydrotherapy Circuit.

Described as a haven of water therapies where East meets West it features five distinct Hawaiian sea salt baths, cascading waterfalls, water jet showers, Japanese furo baths with hot and cold plunges, a Roman whirlpool tub and European sauna. For details, see grandwailea.com







BEST CELEBRATION SAVINGS

Combinable with current flight offers

| DESTINATION | ITINERARY | CRUISE STYLE | PRICE NZ\$ | BONUS OFFER |
|----------------------------|--|----------------------------------|---|--------------------------|
| Europe | Magnificent Europe | Luxury River Cruise | 15 Days From \$7,795 * PP, Twin Share | Free Cabin Upgrade* |
| Europe | Rhine, Rhone & Moselle | Luxury River Cruise | 15 Days From \$11,195 * PP, Twin Share | Free Cabin Upgrade* |
| Europe | Charms of Southern France | Luxury River Cruise | 16 Days From \$10,795* PP, Twin Share | Free Cabin Upgrade* |
| Europe | Grand Bordeaux | Luxury River Cruise | 11 Days From \$8,795 * PP, Twin Share | Free Cabin Upgrade* |
| Vietnam & Cambodia 2015 | Vietnam & Cambodia Highlights | Luxury River Cruise | 12 Days From \$4,195 * PP, Twin Share | Save \$2,000 Per Couple* |
| Vietnam & Cambodia 2016 | Vietnam & Cambodia Highlights | Luxury River Cruise | 12 Days From \$5,895* PP, Twin Share | Save \$600 Per Couple* |
| China | Best of China | Luxury River Cruise | 13 Days From \$6,195* PP, Twin Share | Save \$600 per couple* |
| South America | Best of South America with Galápagos Cruise | Small Ship Cruise & Land Tour | 26 Days From \$21,795 * PP, Twin Share | Save \$250 Per Couple* |

FIND YOUR UNFORGETTABLE

*Conditions apply. Prices are per person (pp) NZD twin share. Prices are correct as at 28 August 2015 but may fluctuate if surcharges, fees, taxes, port charges or currency change. Book by 30 September 2015. A limited number of all SuperDeal offers are available on select itineraries, suites and departures. All offers are available and are subject to availability, until sold out. Prices include port charges. Prices are inclusive of the early payment discount saving savings (where applicable). EUROPE: Prices based on EUMCR15 (Magnificent Europe): 4 November 2016 (Cat. E), EURCR15 (Rhine, Rhine & Moselle): 2 September 2016 (Cat. E), EUFCR16 (Charms of Southern France): 24 June 2016 (Cat. F) and FUBCPB11 (Grand Bordeaux): 5 July 2016 (Cat. F). Price is inclusive of the \$1,000 early payment discount for FUMCR15. \$1,000 pp offer is available on FUMC15/FUMCR15.4 November 2016 departures only when bookings are paid in full 10 months prior to departure. Price is inclusive of the \$400 early payment discount for EURCR15. \$400 pp offer is applicable to tours of 15 days or longer that are paid in full 10 months prior to tours departure. EARLY PAYMENT DISCOUNT: An initial deposit of \$1,000 pp must be paid within 7 days of making the booking. 2nd deposit of \$2,000 pp is due by 31 October 15. Full payment is due 10 months prior to departure date. NO EARLY PAYMENT DISCOUNT: A 1st non-refundable deposit of \$1,000 pp is due within 7 days of booking. 2nd deposit of \$2,000 pp is due by 31 October 2015. Final payment due 100 days prior to departure. FREE CABIN UPGRADE: Strictly limited offer, subject to availability at the time of booking. Combinable with all Superdeal 2 offers. VIETNAM & CAMBODIA 2015: Prices based on VEMR12 (Vietnam & Cambodia Highlights): 12 December 2015 (Cat. C). Price is inclusive of \$2,000 per couple discount. SAVE \$2,000 PER COUPLE: Available on 19 September — 26 December 2015 departures of VEMR12. A non-refundable deposit of \$2,000 pp is due within 7 days. Final payments are due 100 days prior to departure. VIETNAM & CAMBODIA 2016: Prices based on VEMR12 (Vietnam & Cambodia Highlights): 9 April 2016 (Cat. C). SAVE \$600 PER COUPLE: Available on all 2016 departures of VEMR12. A non-refundable deposit of \$2,000 pp is due within 7 days. Final payments are due 100 days prior to departure. CHINA: Price based on CHYC13 (Best of China): 10 March 2016 (Cat. E). A non-refundable deposit of \$2,000 pp is due within 7 days. Final payments are due 100 days prior to departure. SAVE \$600 PER COUPLE: Strictly limited offer, subject to availability at the time of booking. SOUTH AMERICA: Price based on ISG26 (Best of South America with Galapagos Cruise): all 2016 departures. Non-refundable deposits of \$3,000 pp are due within 7 days of booking. Final payments are due 100 days prior to departure. SAVE \$250 PER COUPLE: Strictly limited offer, subject to availability at the time of booking. Australian Pacific Touring Pty Ltd ABN 44 004 684 619. ATAS accreditation #A10825. APT3123

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